

G. S. Mandal's
 Maharashtra Institute of Technology, Aurangabad
 (An Autonomous Institute)
 MAKE-UP EXAMINATION
First Year MBA -April/May 2022

Course Code : MBA102

Course Name : Organizational Behaviour

Duration : 2 Hrs

Max. Marks : 50

Date : 05/05/2022

Instructions :

- i) All questions are compulsory
- ii) Assume suitable data wherever necessary and clearly state it
- iii) Figures to the right indicate full marks
- iv) Use of Simple Calculator is allowed

Q.No.	Sub Q. No.	Questions	Marks
1	a)	What is Organization Behaviour?	2
1	b)	Define Personality.	2
1	c)	Define Attitude.	2
1	d)	What is meaning of Perception?	2
1	e)	Name different Motivation Theories.	2
1	f)	Define Motive and Motivation.	2
1	g)	What is Cultural Diversity?	2
1	h)	Define Conflict.	2
2	a)	Explain the SOBC model of OB.	5
2	b)	Discuss Maslow's Need Hierarchy theory of motivation.	5
2	c)	Describe Kurt Lewin's three steps model of organisational Change.	5
3	a)	Demonstrate how creating and maintaining workforce diversity brings organisational effectiveness.	10
3	b)	Interpret the importance of Multicultural workforce diversity.	10
4	a)	Discriminate between Leader and Manager.	10
4	b)	Determine traits of Leadership.	10
5	a)	Propose the causes and sources of conflicts within organisation.	10
5	b)	Team work promotes conversation between employees regarding the task at hand, possibly preventing employees from working in opposite directions. Comment.	10